

## 2023 ACO FREQUENTLY ASKED QUESTIONS

JAN 2025

**1. Q: What type of water sampling is the Navy doing in 2025?**

- A. The EPA has incorporated the NCTF-RH Extended Drinking Water Monitoring Plan (EDWM) into the 2023 ACO. The EDWM provides continued extensive sampling and analysis of the JBPHH drinking water system from March 2024 - March 2025, with a goal to test 100% of homes, childcare facilities, and schools on the system. Additionally, the NCTF-RH has established a Water Quality Action Team (WQAT) and a call center to promptly address and respond to consumer water quality concerns and provide drinking water quality assessments and information to residents and consumers. Finally, compliance monitoring in accordance with the Safe Drinking Water Act is ongoing. Additional information on sampling of the JBPHH water system can be found at <https://www.navyclosuretaskforce.navy.mil/Document-Library/2023-ACO-CRI-Docs-Info/>

**2. Q: What is the difference between an EDWM and a WQAT sampling appointment?**

- A. The Extended Drinking Water Monitoring plan (EDWM) is part of the EPA 2023 ACO and provides continued extensive sampling and analysis of the JBPHH drinking water system which began in April 2024. The EDWM sampling team is comprised of a third-party that follows a testing schedule for homes, hydrants, and buildings on the JBPHH water distribution system. The EDWM team contacts residents to schedule sample collection appointments.

NCTF-RH and JBPHH established a Water Quality Action Team (WQAT) and call center to promptly address and respond to water quality concerns, connect residents to resources such as sampling, and provide drinking water quality assessments and information to residents and consumers. The main difference between the EDWM and WQAT is that the WQAT is an on-demand service. While EDWM is based on a sampling schedule across the entire distribution system, the WQAT responds to an individual call. The WQAT responds with a holistic assessment of the concern, connecting the resident to resources, and the team follows up with the resident after the visit with sampling results.

For JBPHH drinking water concerns, residents and consumers may reach the WQAT call center for service at 808-210-6968. More information about these services and EDWM and WQAT drinking water sampling results can be found at [www.jbphh-SafeWaters.org](http://www.jbphh-SafeWaters.org).